



# "A Customer First Company"

## January 2011

### Welcome to the January 2011 Edition of "On the Move"

#### New Emergency Ride Home Program Guidelines

**Important Notice: All members are required to re-apply for 2011, even if they have been registered for years.**

The Emergency Ride Home (ERH) program sponsored by Ridefinders, a division of GRTC, provides eligible, enrolled commuters who carpool; vanpool; bike; or ride the bus to work at least three days a week with a ride home or to your vehicle if an emergency occurs while at work. There is no cost to register for the program! RideFinders offers four (4) free ERH rides per year. Program usage is restricted to four (4) times per calendar year while funding is available.

To participate in the program you must:

1. Register by completing the 2011ERH enrollment application.
2. Sign the general release and waiver of liability statement;
3. Carpool, vanpool, bike, or ride the bus to work at least three days a week;
4. Have an emergency which causes you to need the service. You must have carpooled, vanpooled, ridden your bike, or ridden the bus to work on the day you request to use the service.

To obtain a complete listing of the ERH guidelines and an ERH application please visit [www.ridefinders.com](http://www.ridefinders.com) and download an application. You can also email Melanie at [mholden@ridek2k.com](mailto:mholden@ridek2k.com) for a copy of the ERH guidelines and application. For specific questions concerning this program feel free to call RideFinders at 804-643-RIDE

Visit Us At: [www.ridek2k.com](http://www.ridek2k.com)  
Or Contact Us At: [info@ridek2k.com](mailto:info@ridek2k.com)  
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#### Avon Walk for Breast Cancer

Please support our fellow vanpooler, Toni Piper as she participates in Avon's Walk for Breast Cancer. Over two days Toni will be walking 39 miles in Washington DC, on April 30 – March 1, 2011. This walk will help to forever alter the lives of thousands affected by breast cancer worldwide. All walkers are coming together with one goal in mind - to end this deadly disease.



The money raised will provide women and men the breast cancer screening, support and treatment they need regardless of their ability to pay, and so that leading-edge research teams across the country can be powered by the funds they need to fuel their quest for a cure. Toni needs to raise a minimum of \$1,800 to participate but she hopes to raise much more.

This event is especially important to Toni because this year, an estimated 40,000 women will die from the disease - because breast cancer takes another life every 14 minutes - because another woman is diagnosed with breast cancer every 3 minutes - because an estimated three million women are living with breast cancer...one million of which don't yet know it - and because this deadly disease robbed her of her mother.

If you would like to support Toni in her efforts, please email her at [Piper\\_toni@bah.com](mailto:Piper_toni@bah.com). Also, it is faster and easier than ever to support this great cause - you can make a donation online by simply clicking on the link:

[http://info.avonfoundation.org/site/TR?px=3159394&pg=personal&fr\\_id=2010&et=X-k\\_mRXz1J8Y8mF2WxZNAg..&s\\_tafid=504955](http://info.avonfoundation.org/site/TR?px=3159394&pg=personal&fr_id=2010&et=X-k_mRXz1J8Y8mF2WxZNAg..&s_tafid=504955)

#### Welcome To K&K Connections

Welcome to our two newest vanpools and their vanpool members of MV015 coordinated by Mark Murdoch-Kitt and Van 016 by Curtis Badgett.

#### Other new K&K members members include:

Jennifer Ahlin	Prem Kuman Dhayalan
James Kindred	George Gold
Christopher Lee	Sorlie Cameron



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### Important K&K News and Announcements

Please take a moment to review the following announcements:

1. For SmartBenefit members who will be switching over to the GoCard, K&K Connections has arranged to start accepting these card payments; however, there is a \$4.00 processing fee that will be taken out of each \$120 payment. Basically that means the first \$4.00 of all \$120 credit card transactions will go towards the processing fee, so the member will have to make up the \$4.00 difference in a check or cash payment.

2. K&K Connections is in the process of reviewing all of their driver files and paperwork. Please be advised that we may be asking you to re-submit or update your driver form to verify that we have your correct information on file - especially your Emergency Contact Information, as well as to be sure all approved drivers are listed on the insurance coverage.

3. Starting in January, prior to K&K Connections providing approval to new members to drive the company van, they will be required to fill in DMV form CRD93 along with the customary K&K membership forms, authorizing us to receive and maintain a hardcopy version of their DMV driving record.

### A "Yellow Light" For December Driver Complaints

Below are complaints we received this month from angry motorists. The appropriate van coordinator is always immediately notified of complaints when we receive them. This listing is intended as an alert, not an accusation. However, we take all complaints seriously and ask that you as drivers keep in mind that you are responsible for your safety, your van members' safety, and the safety of others sharing the road with you.



Van 007 – caller claimed van was speeding on I-95 interstate around 3:55 PM on 1/6/11, and said the driver looked as if he were texting.

### Respect and Courtesy on Vans

During recent issues of "On the Move" we have discussed various issues concerning courtesy and etiquette on vans. We would like to revisit some key behaviors each van member should consider during your commute.

1. Please be at your pick-up location on time. If you anticipate you will be delayed, let the driver know. If you are unable to reach the driver, contact another member on your roster.
2. Smoking is not allowed on any of the vehicles. Please be mindful to avoid smoking directly before the van boarding. Many members are extremely sensitive to cigarette smoke.
3. Be aware of things that could be a source of discomfort to others such as:
  - Heavy perfume/after shave
  - Cigarette/cigar/pipe smell
  - Bad breath and body odor
4. Treat fellow riders with courtesy and respect. Abusive and discriminatory language and/or behavior should not be tolerated.
5. Treat the vans with care. If something is broken, let your coordinator know.
6. Keep the van clean by taking trash and personal belongings daily with you as you leave.
7. Be aware of your driver's responsibilities. Drivers should ensure all passengers are seated safely in their seats before moving the van. As a rider, keep conversation light and minimize distractions to the driver.
8. Be mindful of cell phone use while on the van. Keep cell phone use to a minimum and for urgent issues only.

### K&K Connection January Birthdays

LaVonda Bailey	Valerie Jacobs	Toni Piper
Brian Fain	Vanessa Morton	Tina Gee
Ronald Winston	Matthew McQuillan	Alex Lorch

If we missed your January birthday, or if you have an upcoming birthday in February please send your birthdate to [owilliams@ridek2k.com](mailto:owilliams@ridek2k.com)

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